WARRANTY ON ALL TESK PUMPS

All Tesk Pumps have a 1 Year Warranty.

• All warranty claims must be submitted to and processed through Tesk Pumps SA.

• Warranty period is measured from date of purchase (Invoice date & Receipt)

• The warranty period commences on the date of original purchase of the equipment.

• Evidence of this date of original purchase must be provided when claiming repairs under warranty.

• It is recommended you retain all receipts in a safe place. Failure to do so will cause the Warranty to be null and void!

• Warranty only covers defects in material and workmanship and does not apply to any product that has been subject to negligence, misapplication, improper installation, or maintenance.

• We reserve the right to void warranty if it is determined that well conditions or the application of the product caused the equipment failure.

• Some examples of motor/pump/control failures that are not covered under this policy include but are not limited to: top feeding wells without a motor flow sleeve, water hammer, electrical surges, lightning, improper control settings and up thrust.

• We reserve the right to warrant and replace only the defective part or assembly component.

• Warranty does not apply to items that may need to be replaced under normal wear:

- pump shaft
- seals, capacitors, pressure switches.
- Phase Failure, Power Surges & Lightning
- Damages due to extremely high/low Voltages
- Continue restarting the pump in Locked Condition (Or) Frequent restarting.
- Products installed without proper protection (Control Box)
- Incorrect product accessories installation (Cable, Pipes & with accessories)
- Failure due to improper Installation done by non-professionals.
- Failure to follow Instruction Manuals or instructions.
- Damages done by wear, tear & Corrosion.

(Hose is not installed in direct sunlight/hose not UV rated)

Under no circumstances should the product be dismantled without the written consent of Tesk Pumps SA.

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